

Hawaiian Airlines

VACATION BIDDING

User Manual

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1. Introduction

FA -Vacation Bidding is a website to provide Flight Attendants with the tools to bid and track their vacations.

Features of FA - Vacation Bidding Guide

Vacation bidding system will provide the following features to the Flight Attendants,

- Displaying the bids made by FA's on the current year along with its status.
- Displaying daily and annual vacation balance.
- Allowing FA's to bid for vacation on available vacation types.
- Editing already submitted bids.
- To view reports such as Current Bid, Vacation History, Trip Bank History, Requested, Cancelled, Vacation Slots and Trip Bank Slots.
- To view and manage notification received from administration (New Feature)

Vacation Bidding Application Environment

In order to use the Vacation Bidding program the following are required

- The user should be connected to the internet.
- The site is best viewed in browser version Internet Explorer version 9 or above .

2. Getting Started

The website is accessible through the URL

https://favacbid.hawaiianair.com/HNL/Login.aspx - HNL domicile https://favacbid.hawaiianair.com/LAX/Login.aspx - LAX domicile

Login

Access to the Vacation Bidding System is limited to authorized users. To use it, you must first log on to the Vacation Bidding System using your user ID and password. The login page of the Vacation Bidding application will be viewed as below.

Login inte	o your account	
JSERNAME		
ASSWORD		

Successful Login

- Enter numeric User Name in the Username textbox (ie 4370)
- Enter password textbox
- Click on login button

Invalid Attempt

On clicking login button without entering user name and password, an error message will be shown as "Please enter Username and Password".



Invalid User ID

On trying to login with an invalid user name, an error messages stating "Invalid User Id" will be displayed in the panel as below.



Incorrect Password

While trying to login with valid user id and incorrect password, error message "***Incorrect Password. Please try again***" will be shown.



Forgot Password

If User forgets the password, then he can click on **Forgot Password** button which will state "Please contact the Administrator (<u>Mike.Corrale@hawaiianair.com</u>). Then the user has to send email to the Administrator for resetting his password. Admin will reset the password and will send the new password to the user's email address.

3. Home Page

- On successful login, user will be redirected to the Home page.
- In this page, the user can view his/her requested Bid's and the Vacation balance in the Dashboard, the user can apply for the vacation by switching into the Bid Vacation panel (as shown in the below attached screenshot).

Click the words Bid Vacation to access the bid vacation screen



Home Page Menu Items

The Home page consists of three major functional items listed as below:

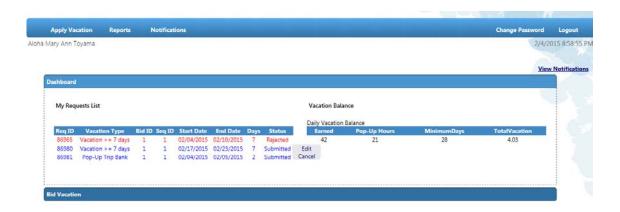
- 1. Apply Vacation
- 2. Reports.
- 3. Notifications.

Apply Vacation

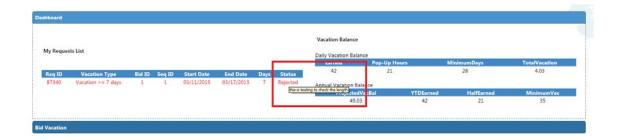
The Dashboard accordion panel consists of the details of the Bid(s) which are approved submitted or rejected under **My Request List** present on the left side. It also has the **vacation balance** on the right side of the accordion pane (as shown below).



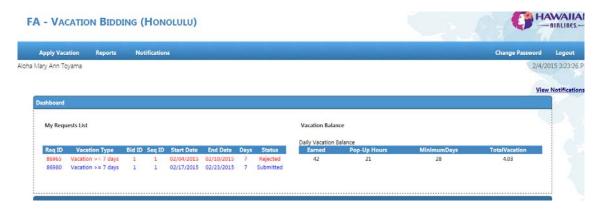
FA's can also edit the bids which are in submitted status. By hovering over the request status, You can either edit or cancel the request.



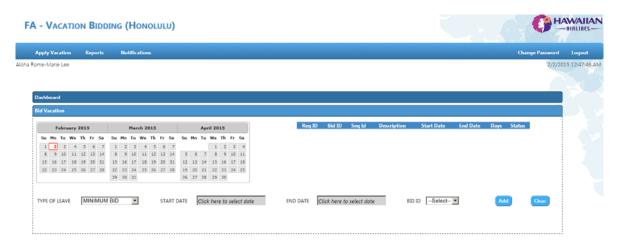
The User can also see the administratior's comments by holding the cursor over the rejected request.



FA's can view the Daily vacation balance and Annual vacation balance on the right side of the page. The annual vacation balance will only be available during Annual vacation bidding.



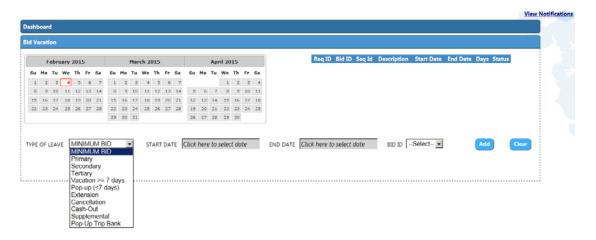
Users can apply for the vacation by switching into the Bid Vacation



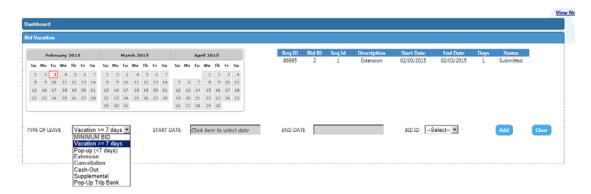
Bid Vacation panel consists of:

- ✓ Calendar Three months viewed horizontally in which the current date will be highlighted in red color (as shown in the above attached screenshot).
- ✓ Submitted Bid(s) the request(s) submitted by the user is displayed in the Grid present on the right-hand side.

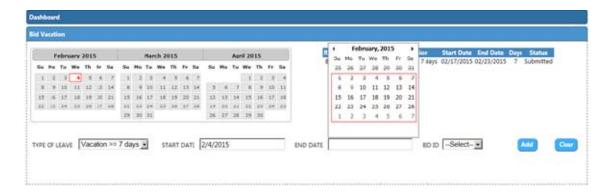
- ✓ Submit Request Users can submit the request based on the different types of vacation available in the **Type Of Leave** and can select the number of days for vacation using **Start Date** and **End Date**, click on **Add** to submit the request
- ✓ Different types of vacation:
- Minimum Bid
- Primary
- Secondary
- Tertiary
- Vacation >=7days
- Pop-up (<7days)
- Extension
- Cancellation
- Cash-Out
- Supplemental
- Pop-Up Trip Bank



Users can select the type of vacation from the list in the Dropdown Menu (as shown in the below attached screenshot).

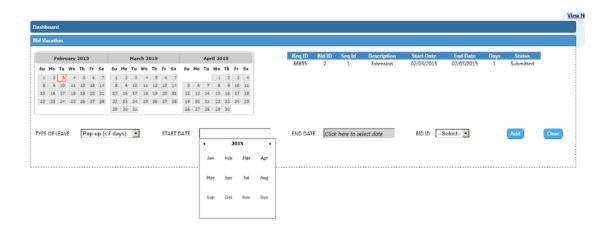


Users can select the number of days using the **Start Date** and **End Date** which will vary according to each type of vacation. The days will be disabled in the End **Date** which will also vary according to each type of vacation, (As shown in the below attached screenshot).



Note: The number_of days available for each type of vacation will vary, depending on the number of slots available.

For Example, if the User selects the Type of vacation such as **Pop-up** (<**7days**), the User can select only the dates 2 months in advance (*as shown in the below attached screenshot*). Likewise the disabled dates will vary according to the type of vacation selected by the User(s).



If the selected Bid, is submitted successfully, then it display the message "Successfully submitted the Bid" (as Shown in the below attached screenshot).

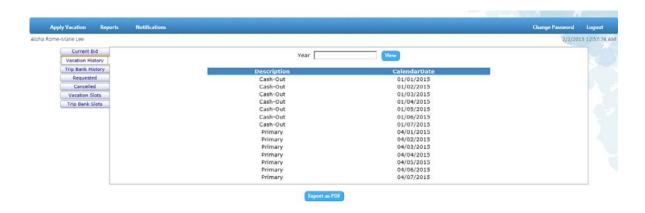


If the User tries to submit a Bid with the same dates as already submitted, it will display a message saying "Duplicate Bid" (as shown in the below attached screenshot).



4. Reports

Users can view different types of Reports, such as Current Bid, Vacation History, Trip Bank History, Requested, Cancelled, Vacation Slots and Trip Bank Slots (as shown in the below attached screenshot).



On clicking "Export to PDF" button, the report shown above the PDF button will be exported into a PDF file which will be downloaded into User's computer.

Current Bid:

The User can view the submitted Bid(s) in the "Apply Vacation" screen under the "Bid Vacation" panel. If there are any submitted Bid(s) then it will be displayed in the Current Bid report, or else it will display "There's no record available to show" (as shown in the below attached screenshot).

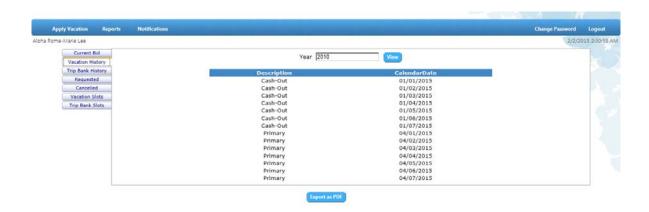
Also, the user can Export the Current Bid Report to PDF files by clicking on the "Export to PDF" button (as shown in the below attached screenshot).



Vacation History:

The User can view his/her Vacation History for a particular year using this report along with its description and date (as shown in the below attached screenshot).

Also, the user can Export the Vacation History Report to PDF files by clicking on the "Export to PDF" button (as shown in the below attached screenshot).



Trip Bank History:

The User can view his/her Trip Bank History for a particular year using this report. Also the user can see the available Pop up trip bank hours at the right corner.

• If there are no Trip Bank History for the entered year then it will display as "There's no record available to show" (as shown in the below attached screenshot).

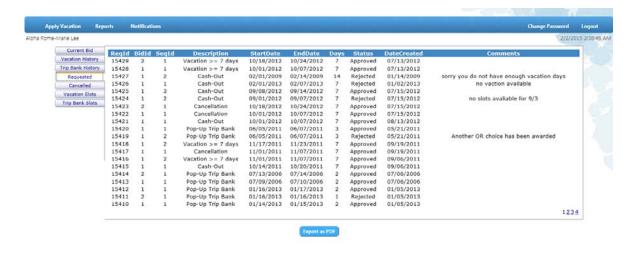


• If there is Trip Bank History for the entered year then it will display the Calendar Date and Trip Hours (as shown in the below attached screenshot). Trip minutes are displayed in tenths, such as 19.25 = 19 hours and 15 minutes.



Requested:

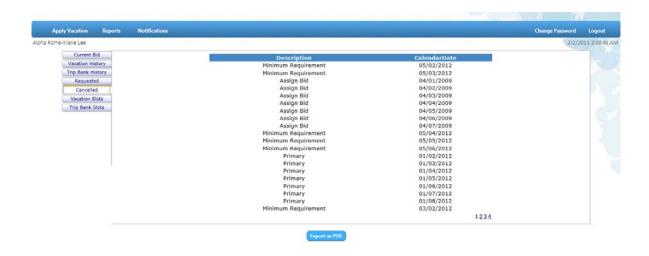
The User can view all his/her requested bid(s) and its status. (As shown in the below attached screenshot). Also the currently logged in user can export the requested report to PDF flies by clicking on the "Export to PDF" button (As shown in the below attached screenshot).



Cancelled:

The User can view all of his/her Cancelled Bid(s) along with its Description and Calendar Date (as shown in the below attached screenshot).

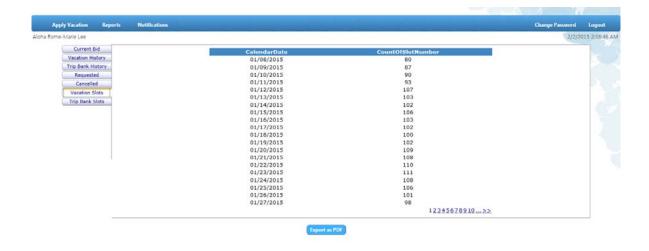
Also, the user can Export the Cancelled Report to PDF files by clicking on the "Export to PDF" button (as shown in the below attached screenshot).



Vacation Slots:

The User can view all the Vacation Slots available for the selected period along with its Calendar Date (as shown in the below attached screenshot).

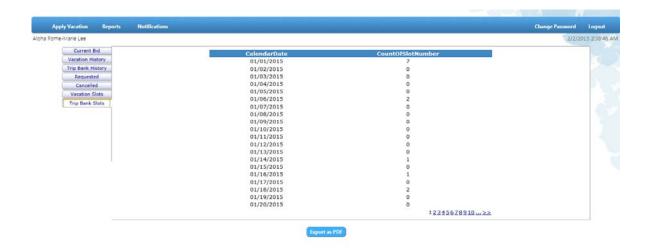
Also, user can Export the Vacation Slots Report to PDF files by clicking on the "Export to PDF" button (as shown in the below attached screenshot).



Trip Bank Slots:

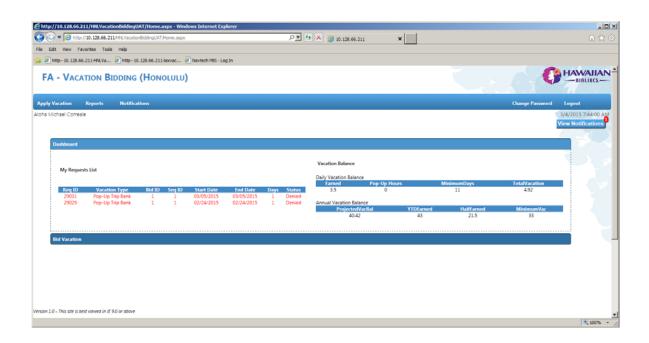
The User can view all the Trip Bank Slots available for the selected period along with its Calendar Date (as shown in the below attached screenshot).

Also, the user can Export the Trip Bank SlotsReport to PDF files by clicking on the "Export to PDF" button (as shown in the below attached screenshot).

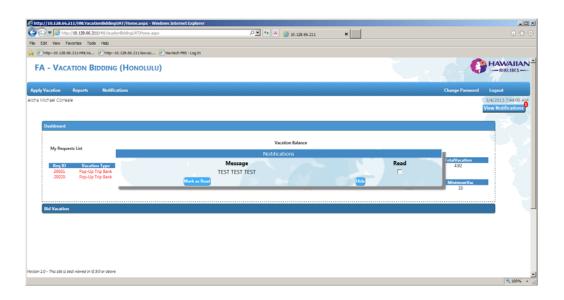


5. Notifications

The administrator can send notifications to all users using this option. If there are any Notifications for the user, it will be displayed (as shown in the below attached screenshot). Under view Notification on the top right of the screen.



• If user clicks on "Mark as Read" then the messages will be removed from the user page. The messages can't be viewed later.

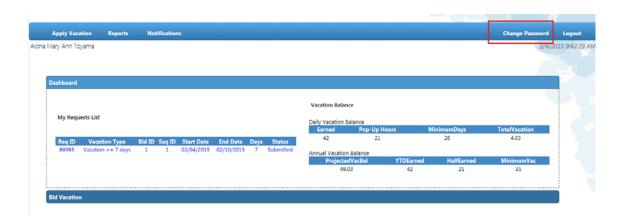


If there are no Notifications for the User, it will display "No Records to Display" (as shown in the below attached screenshot).



6. Change Password

User can also change password at any time by clicking on the change password option available at top right corner of the screen.



• New password must be minimum of 4 characters and maximum of 8 characters, else an error message will be displayed (as shown in the below attached screenshot).



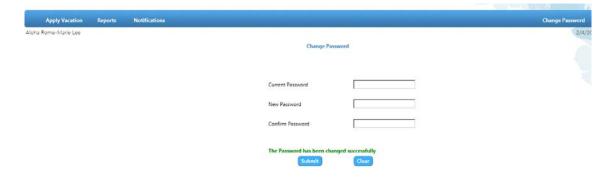
Below are the steps to change the password:

Step 1: user has to enter the current password

Step 2: user has to enter a new password

Step 3: user has to retype the new password for confirmation and then click on submit to change the password.

After password is changed successfully user will be acknowledged with a message saying "The Password has been changed successfully" (as shown in the below attached screenshot).



7. Logout

The User(s) can exit from the Application by clicking the **Logout** button.



Vacation rules and information

7+ days of vacation:

- 7+ days of vacation can be requested at any time up to 9:00am the day prior
- Vacation slots must be available
- Awarded daily at 9:00am
- Cancellation can be requested at any time up to 9:00am the day prior (*see Cancellations for more information)
- Request deadline is noon the 16th of the month prior for vacation to be credited for the new bid month

Pop up vacation: 1 day to 6 days is considered pop up vacation.

- Request up to 2 months in advance
- Limit one pop up vacation period per month
- Awarded daily at 9:00am
- Request deadline is noon the 16th of the month prior
- No cancellations allowed in a running month
- No pop up allowed in a running month

Pop up trip bank: Trip bank is vacation that is converted into hours (3 hours per vacation day) that a FA designated during Annual vacation bidding. Trip bank gets you removed from a flight/reserve day.

- Bank slots for all pairing days must be available
- Awarded daily at 9:00am
- No Cancellations allowed
- Awarded in seniority order except for less than 48 hours out, then it is awarded first come first serve
- The trip credit is deducted from the trip bank balance. If your trip bank balance is less than the trip credit, the trip is removed and the REMAINING amount is used.
- Request can be made up to 9:00am the day prior to your trip

Extension: An Extension is a paid holiday that is added to a FA Primary, Secondary or Tertiary bid vacation. Extensions are available for Memorial Day, Admissions Day, Thanksgiving & Employees Birthday (MATE). You may request an extension day before or after the vacation award. Extensions are days that do not come out of your vacation allotment for the year and are worth 3 hours per day.

- Slots do not need to be available
- Awarded daily at 9:00am
- Request deadline is noon the 16th of the month prior to be credited for the new bid month
- No cancellations allowed in a running month, unless attached to 7+ days of vacation (*see Cancellations for more information)
- Extension must touch the vacation day or day's one before or after. You cannot request a random day for extension.

Supplemental Days: Supplemental days are 1 to 2 days added before and/or after a 7 day or more vacation period.

- No credit
- Does not count as a day off
- Awarded daily at 9:00am
- On a Reserve Bid: each Supplemental day used will deduct hours from your 75Hr guarantee, 2:30 hours per supplemental day in a 30 day month and 2:25 hours per supplemental day in a 31 day month
- Slots do not need to be available
- Request deadline is noon the 16th of the month prior
- No cancellations allowed in a running month, unless attached to 7+ days of vacation (*see Cancellations for more information)

Cash out vacation: You may cash out your vacation for extra pay. You cannot request a cash out vacation in a running month

- Vacation slots must be available
- You don't have to submit as vacation first
- Awarded daily at 9:00am
- Request deadline is noon the 6th of the month prior

Cancellations:

- *7+ days or more of vacation, with any attached Supplemental days can be cancelled up to 9:00am the day prior
 - When cancelling 7+ days in a running month, you must make up the cancelled vacation hours from open time
- Awarded daily at 9:00am
- Minimum requirement must be met for the year; if not, you'll need to move vacation to another month
- Pop up vacation can only be cancelled up to noon the 16th of the month prior (the new month)
- Cannot cancel pop up vacation in a running month
- No partial cancellation is allowed